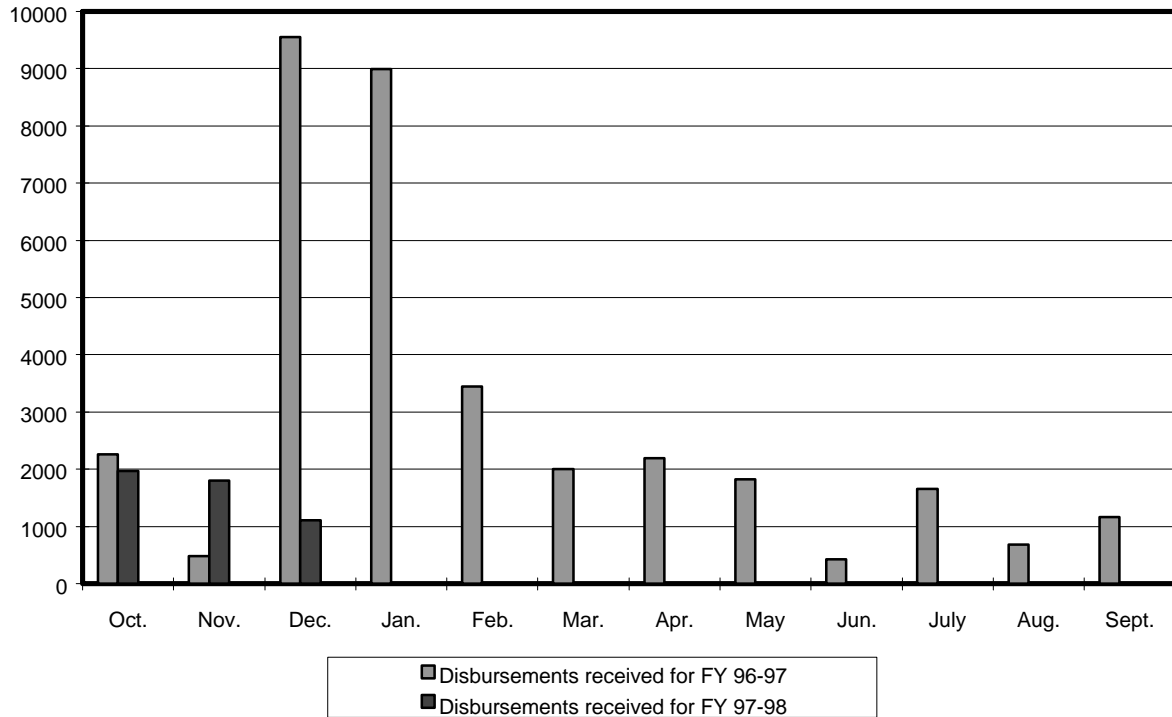


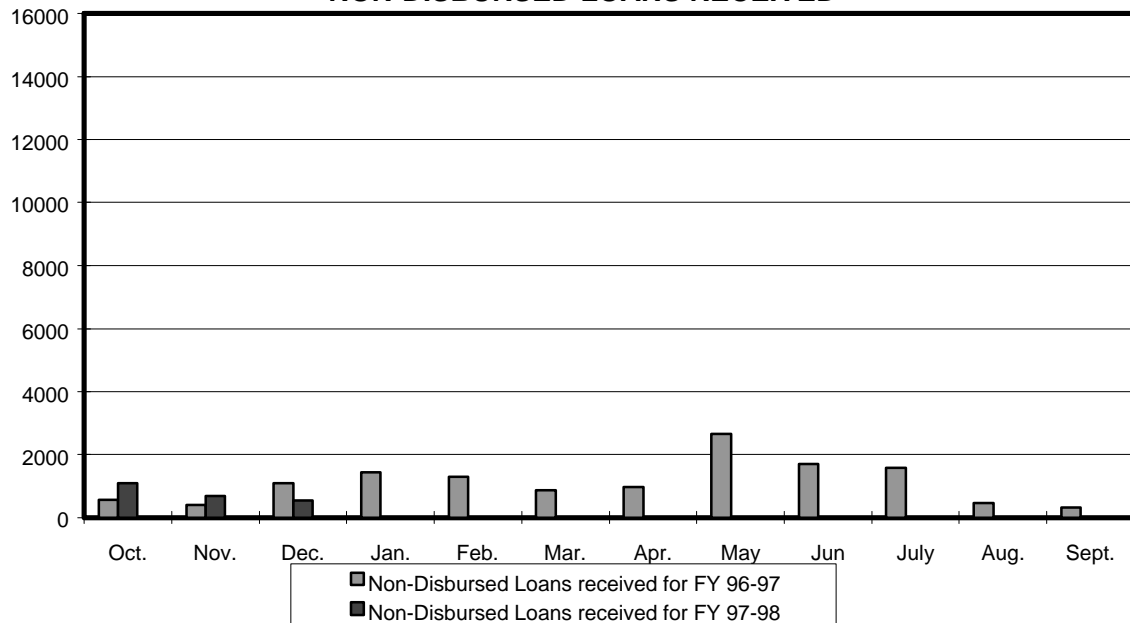
LOAN OPERATIONS DIVISION

ORIGINATION AND GUARANTEE SERVICES BRANCH SUMMARY OF MONTHLY ACTIVITY

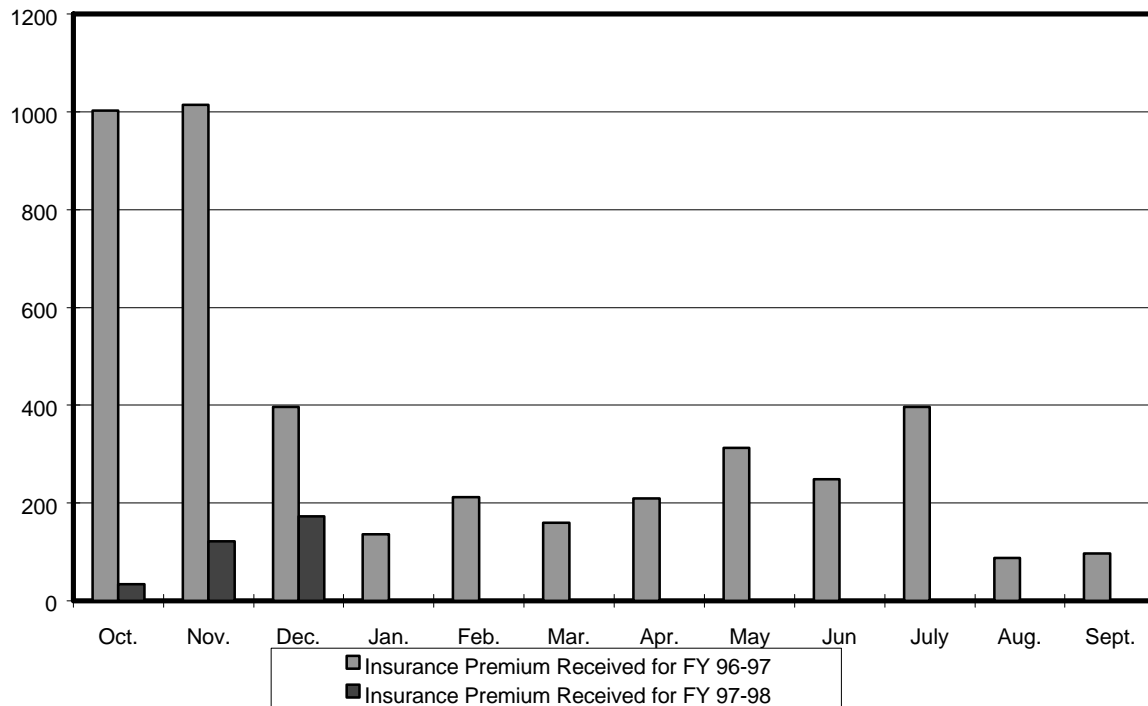
DISBURSEMENTS RECEIVED



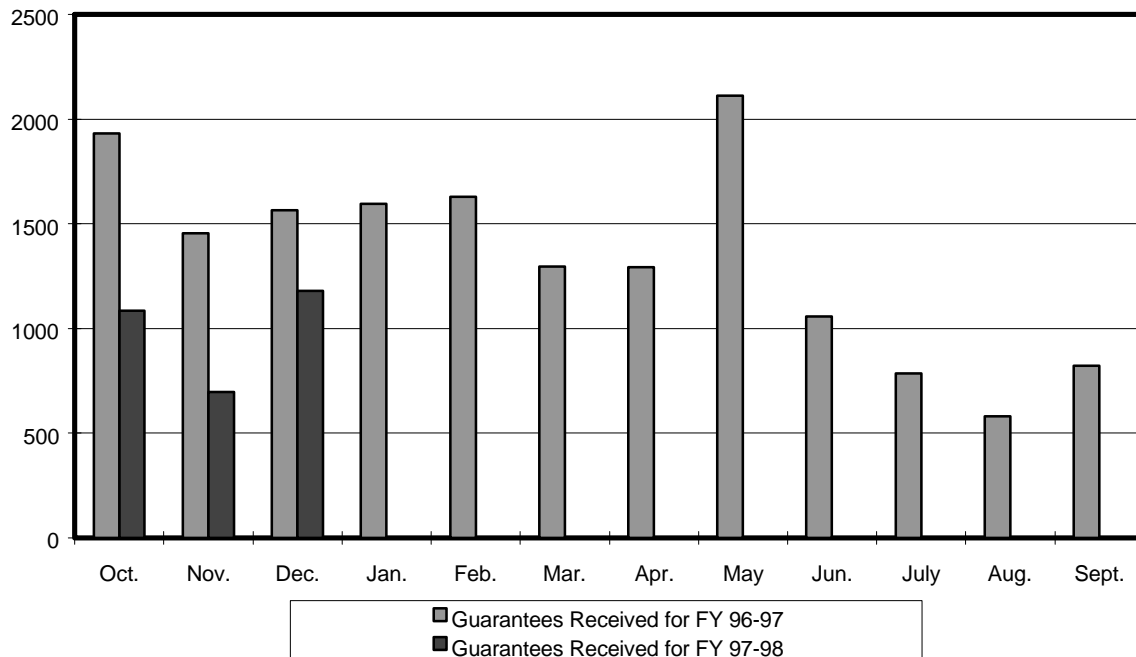
NON-DISBURSED LOANS RECEIVED



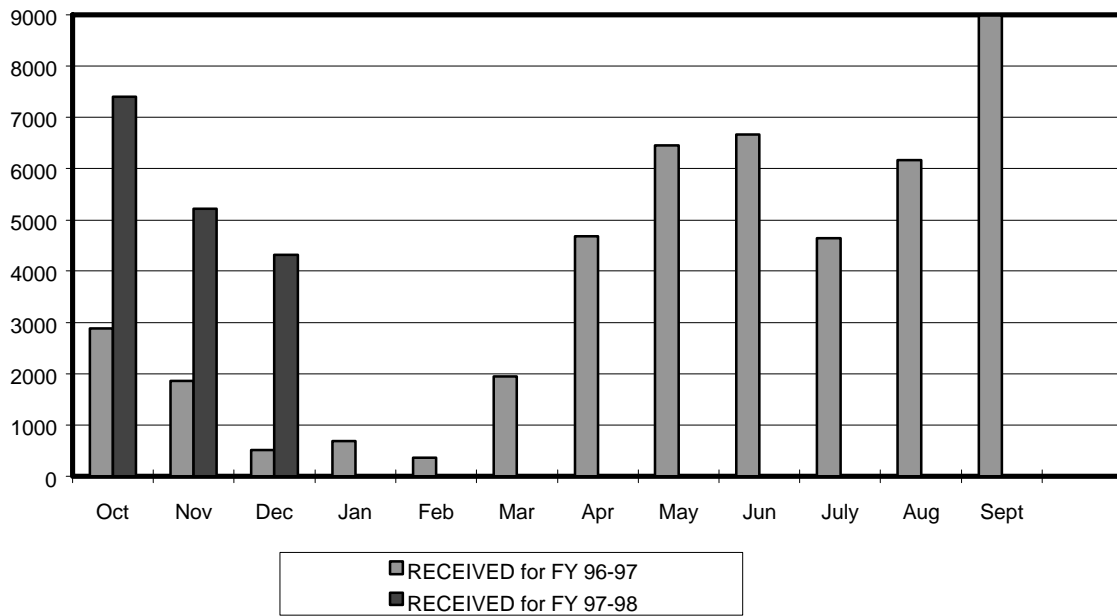
RESUBMITTED INSURANCE PREMIUM FEES RECEIVED



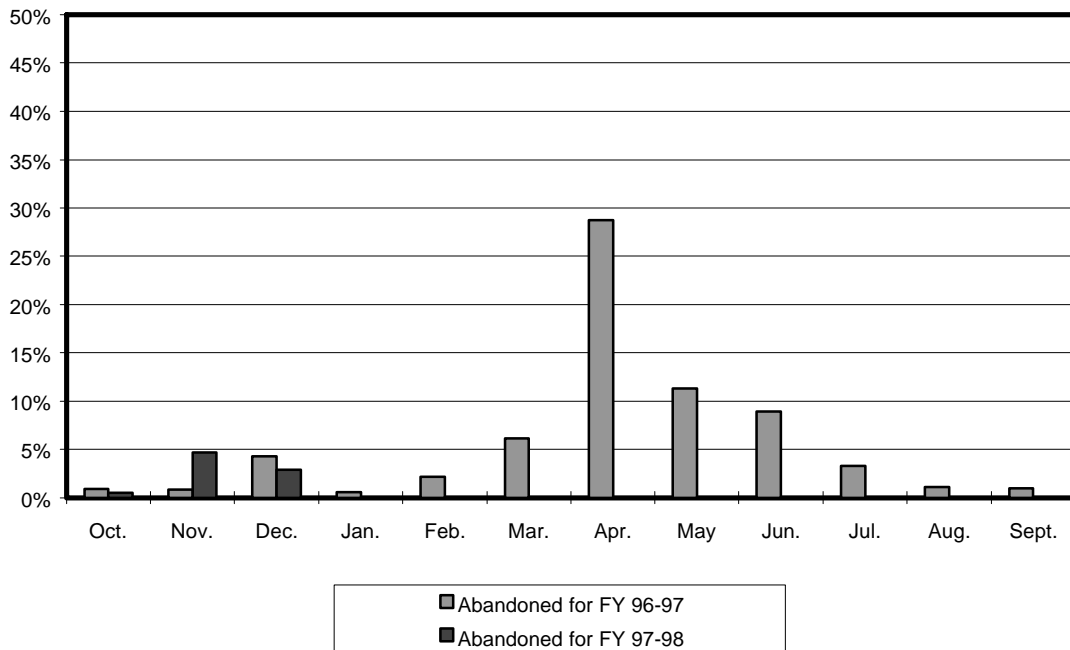
MANUAL LOAN GUARANTEES RECEIVED



ORIGINATION AND GUARANTEE CUSTOMER SERVICE CALLS

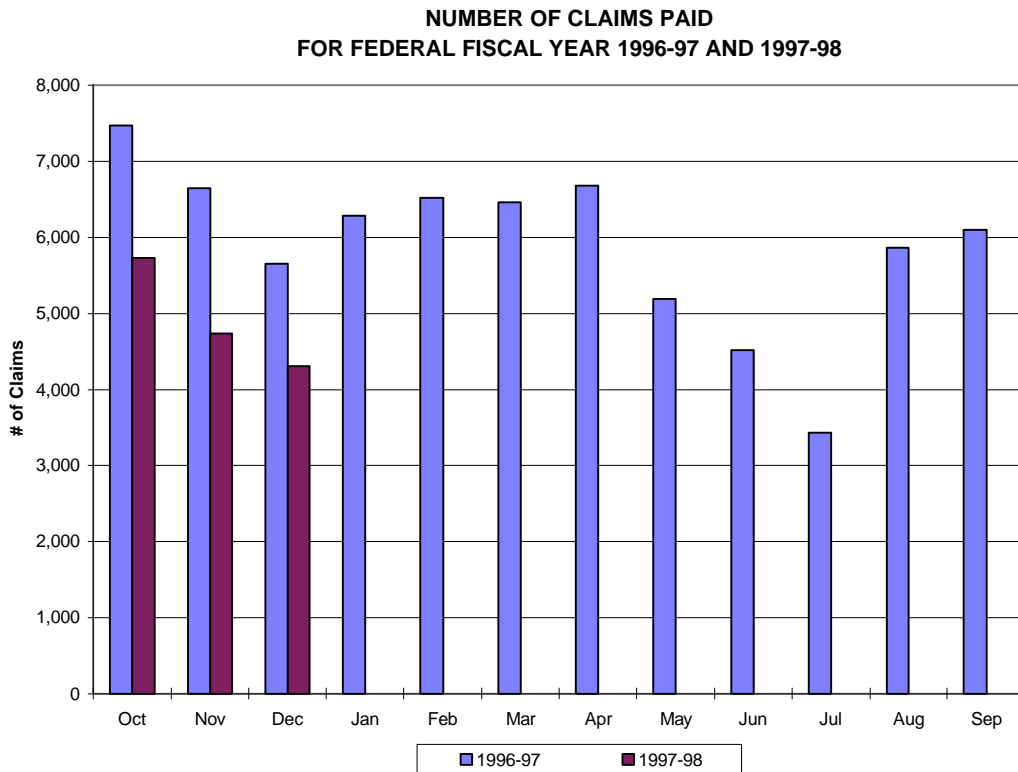
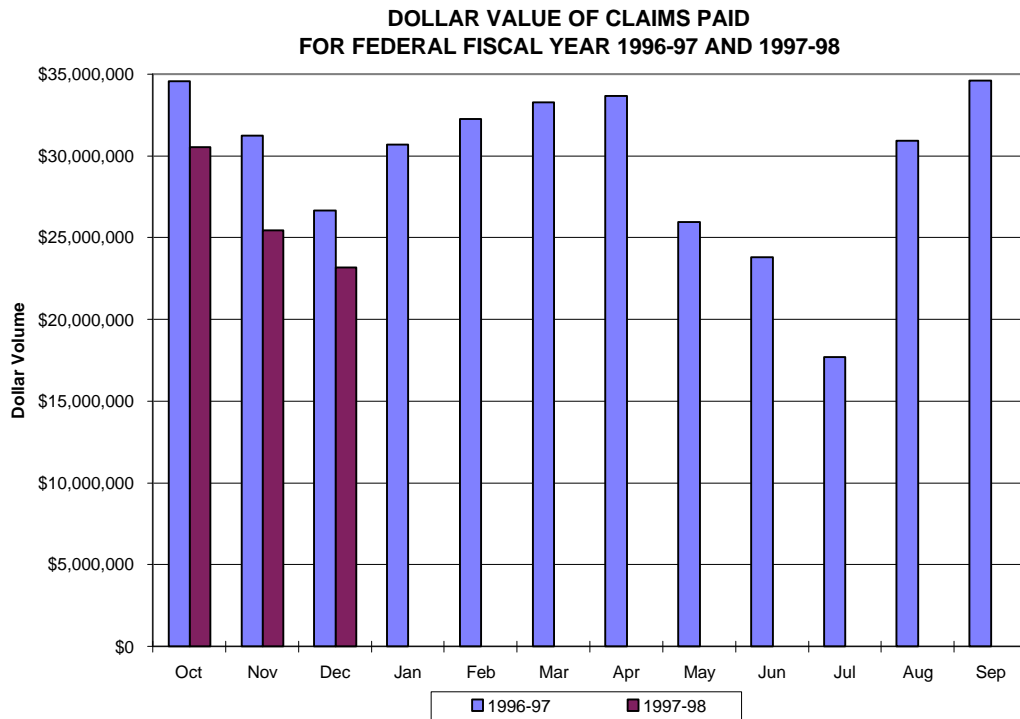


CALLS ABANDONED

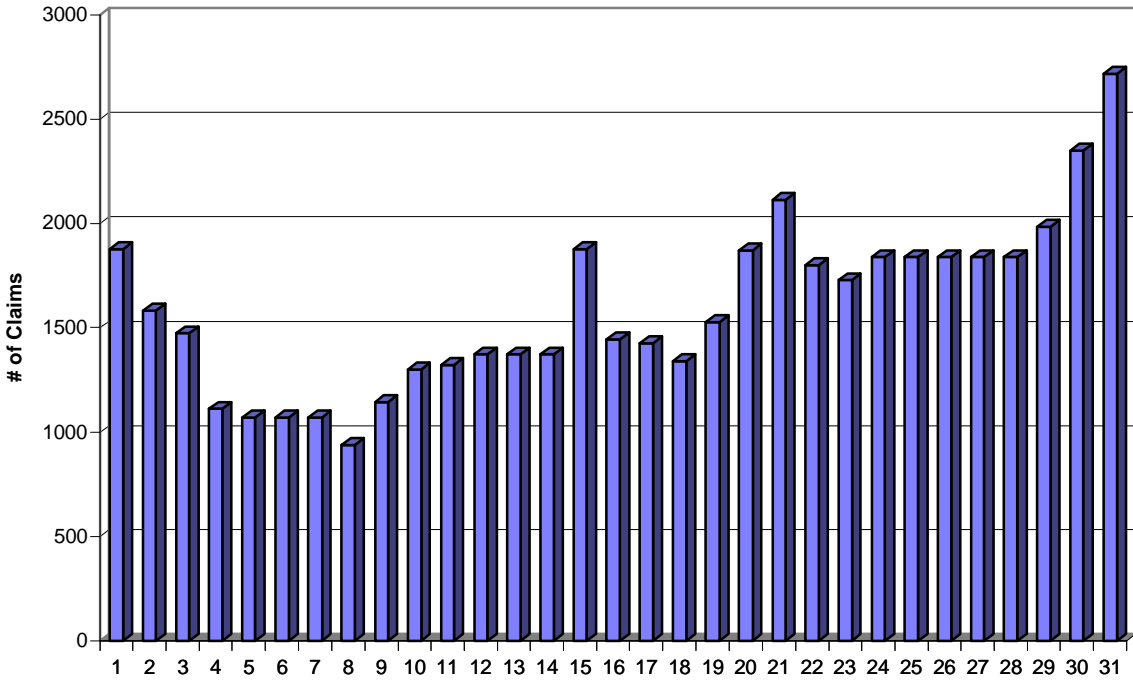


The abandon rate reflects those calls that were terminated by the caller prior to being answered. EDFUND's goal is to have an abandon rate of less than 5%.

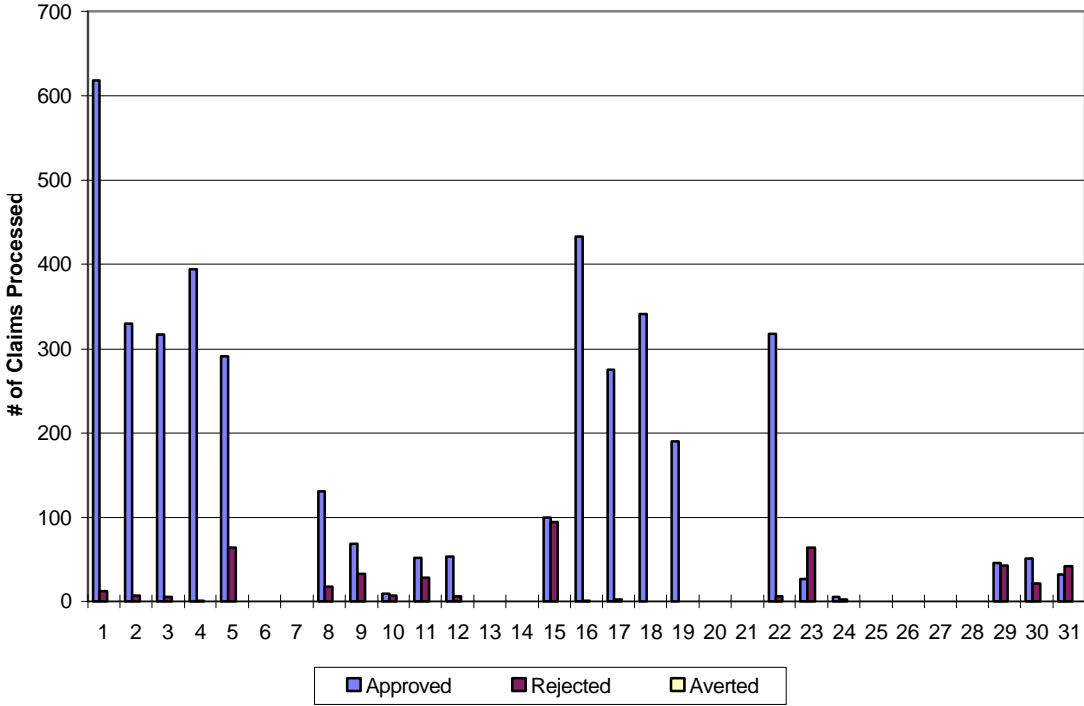
DEFAULT PREVENTION AND CLAIMS BRANCH SUMMARY OF MONTHLY ACTIVITY



DEFAULT CLAIMS INVENTORY



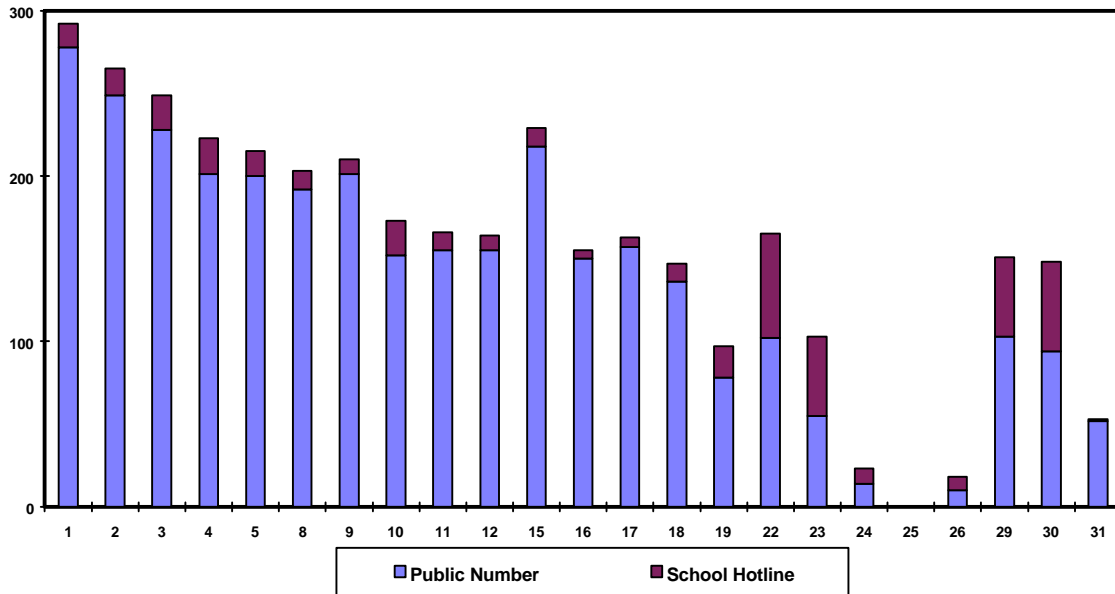
DEFAULT CLAIMS PROCESSED



GRANT SERVICES BRANCH

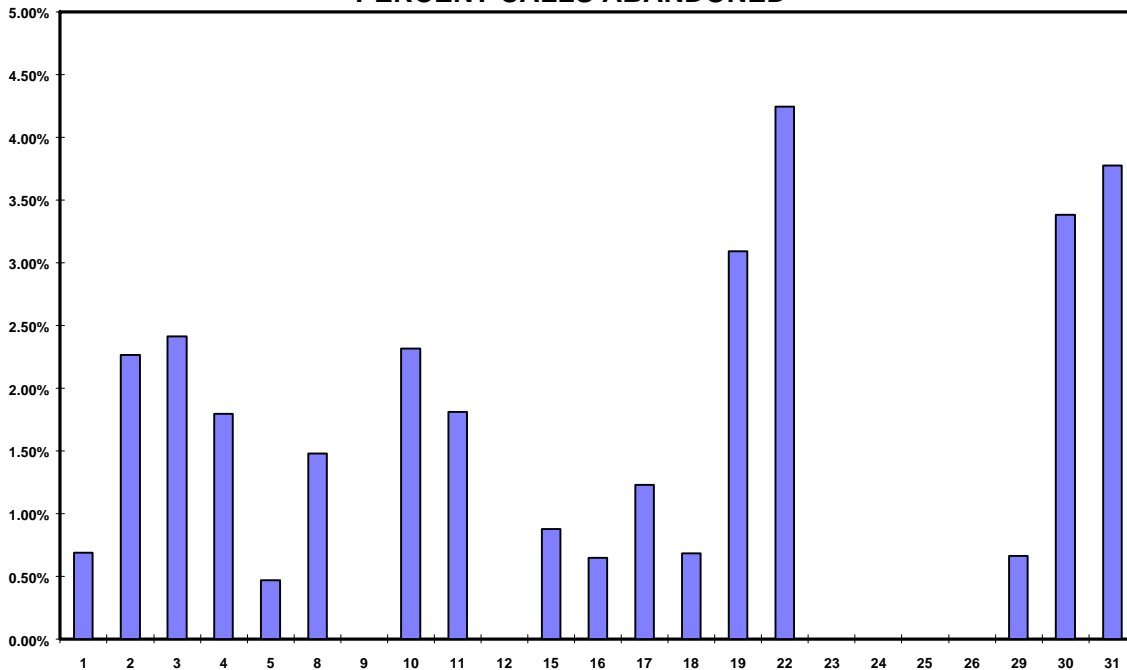
SUMMARY OF MONTHLY ACTIVITY

TOTAL CALLS RECEIVED

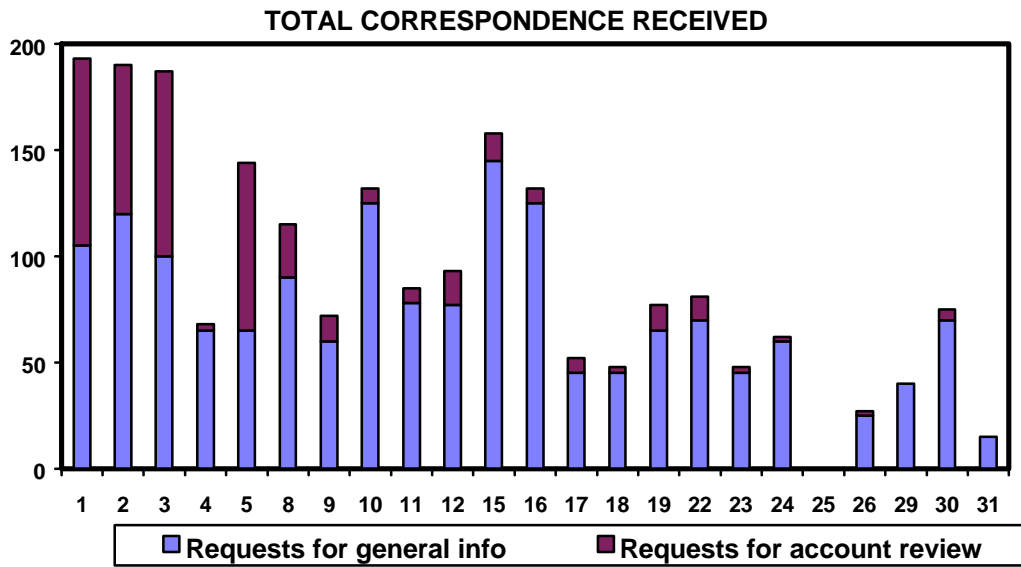


Total calls received: 3,665 (449 calls were through School Hotline)

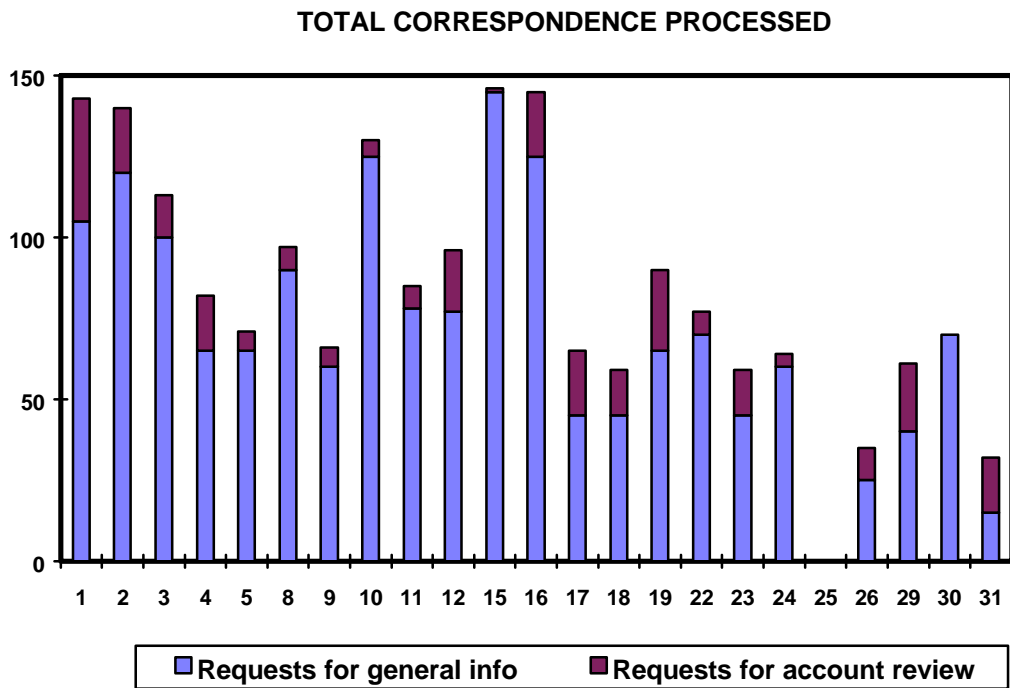
PERCENT CALLS ABANDONED



1.47% Monthly Average Abandon Rate



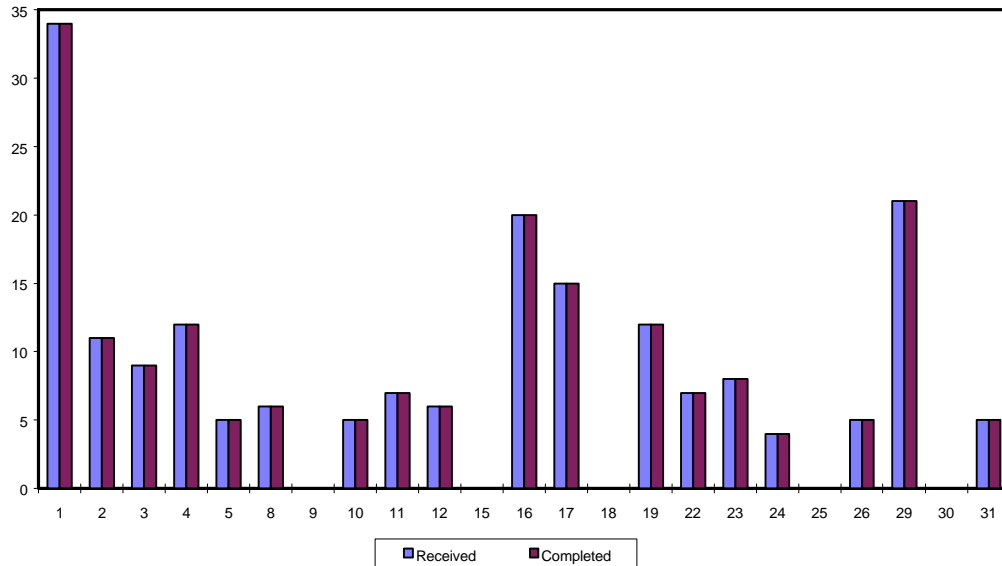
Total correspondence received: 2,094



Total correspondence processed: 1,926

ELECTRONIC MAIL

Total E-mail received: 158



GRANT PAYMENT ROSTER TRANSACTIONS

